



# mpl: Healthcare

**Case study: Consumer Goods**

**Interim**  
**Continuous improvement**  
**Rapid results**  
**Restructuring**

**wearempl:com**



Case study

Interim

Continuous improvement

Rapid results

Restructuring

## Healthcare

### The Challenge

## Increased Volumes and Efficiencies

A shopfloor based Rapid Improvement project designed and delivered in support of the manufacturing teams on two key sites in Nigeria. The project focused on improving OEE and increasing capacity to support growing demand for detergent and soap products in key markets.



Case study

Interim  
Continuous improvement  
Rapid results  
Restructuring

# Healthcare

## Approach

MPL's team of coaches and managers demonstrated their ability to deliver an accelerated, focused programme which, over a twelve month period, facilitated a rapid site performance improvement.

MPL's skills transfer programmes and ongoing coaching support ensured that all levels of the operation were engaged in driving tangible improvements and in taking responsibility for results; key to sustainability of operations. This has enabled the sites to create a new level of manufacturing process control.

## Skills & Methods Implemented

Working with operational teams from shopfloor to senior management level, MPL introduced and coached in improvement tools and techniques from their CI toolkit including:

- Performance management principles and routines
- Short Interval Control
- Perfect line methodology
- Top loss
- On time attendance
- Communication
- Team huddles
- Visual management
- Rapid start-up/shutdown/changeover
- KPI management



Case study

Interim

Continuous improvement

Rapid results

Restructuring

## Healthcare

### Testimonials

"MPL's Coaching programme has helped participants in taking ownership of their shift operations and we are beginning to see improved confidence levels on the part of the participants in discharge of their daily tasks/actions"

Factory Manager,  
Site 1

"Learning and tools from the modules are being applied at the shopfloor and at different sections. Overall factory efficiency has increased. This is due to learning from the coaching programme"

Factory Manager,  
Site 2

### Implementation

39 Weeks.

Across 2 sites

Immediate wins

Cumulative OEE Improvement

Cumulative Savings 16%

£400K Payback within  
life of project



We appreciate that each business has its own unique set of business pressures, strategic directives, current problems and concerns. Each has its own business agenda and timescales. MPL's methodology has been developed in partnership with a wide range of businesses across a broad range of different sectors and we have worked at all levels of an organisation to deliver a unique and comprehensive response to their requirements.

This has enabled us to develop an intensive understanding of different industries, to provide our clients with an informed view on the issues and challenges they face and the ability to provide a specific and tailored service response that ensures results.

#### Bakery and Morning Goods

British Bakeries  
Delifrance  
Jordans  
Warburtons  
McVitie's  
Crantock Bakery

#### Dairy

Arla Foods  
Dairy Crest  
Express Dairies  
Robert Wiseman  
Dairy Farmers of Britain  
Norseland  
Yeo Valley

#### Fresh Produce

Produce World Group:  
Solanum  
Isleham Fresh Produce  
RB Organic  
Rustler Produce  
Wilson's Country

#### Soft Drinks

Coca-Cola  
SunJuice  
Greencore Water  
Buxton Spring

#### Alcoholic Drinks

Bulmers  
Carlsberg-Tetley  
Charles Wells  
Diageo  
Fuller's  
G & J Greenall  
Irish Bonding  
Irish Distillers  
St Austell Brewery  
Muntons  
Greencore Malting

#### Grocery

British Sugar  
Burton's Foods  
Cadbury  
Charlie Bigham's  
Edme

Greencore Group

John Rannoch Foods  
Kellogg's  
Kitchen Range Foods  
Premier Foods  
The Serious Food Company  
Wilkin and Sons  
Cargill

#### Meat Processing

Dovecote Park  
Kitchen Range Foods  
Moy Park  
Olhausens  
Pork Farms Bowyers  
Vion Food Group

#### Chemicals and Coatings

Akzo-Nobel  
Crown Paints  
International Paints  
Omya

#### Automotive

BMW  
Roll-Royce  
Calsonic Kansei

#### Electricity Generator

International Power

#### Industrial

Acordis Acetate Products  
Cameron Leeds Manufacturing

#### Healthcare

Kimberly-Clark  
S C Johnson  
PZ Cussons  
Reckitt Benckiser  
Hoya  
NHS  
Countess of Chester Hospital  
Homerton University Hospital

#### Police

Wiltshire Constabulary  
West Midlands Police

#### Pharmaceuticals/ Biotech

Glaxo Smithkline  
AstraZenica  
Napp Pharmaceuticals  
Elan  
Delta Biotechnology (Novozymes)  
Cardinal Health  
MedImmune  
William Ranson & Son  
Patheon  
Catalent Pharma Solutions  
Elga Labwater  
Biochrom  
Penn Pharma  
Serologicals (Millipore)